



Decision Making Under Deep Uncertainty: Theoretical Background

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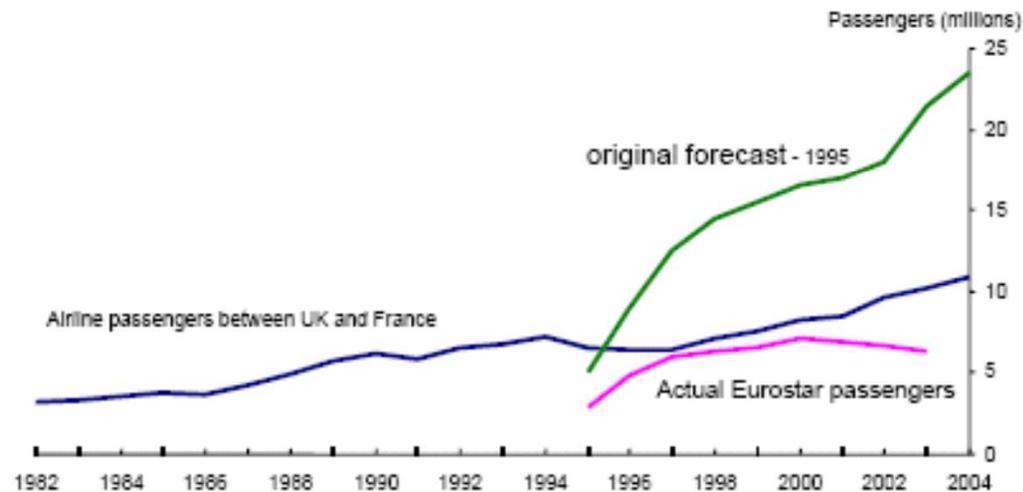
The Problem: How to make policy in a deeply uncertain world

- “There are things that we know that we know; there are things that we know that we don’t know; there are things that we don’t know that we don’t know.”
 - Donald Rumsfeld, 2/12/2002
- The challenge: to make policy taking into account the things that we know that we don’t know, and safeguarding against/preparing for the things that we don’t know that we don’t know.

Large Losses Possible if Take Action Based on Wrong Predictions

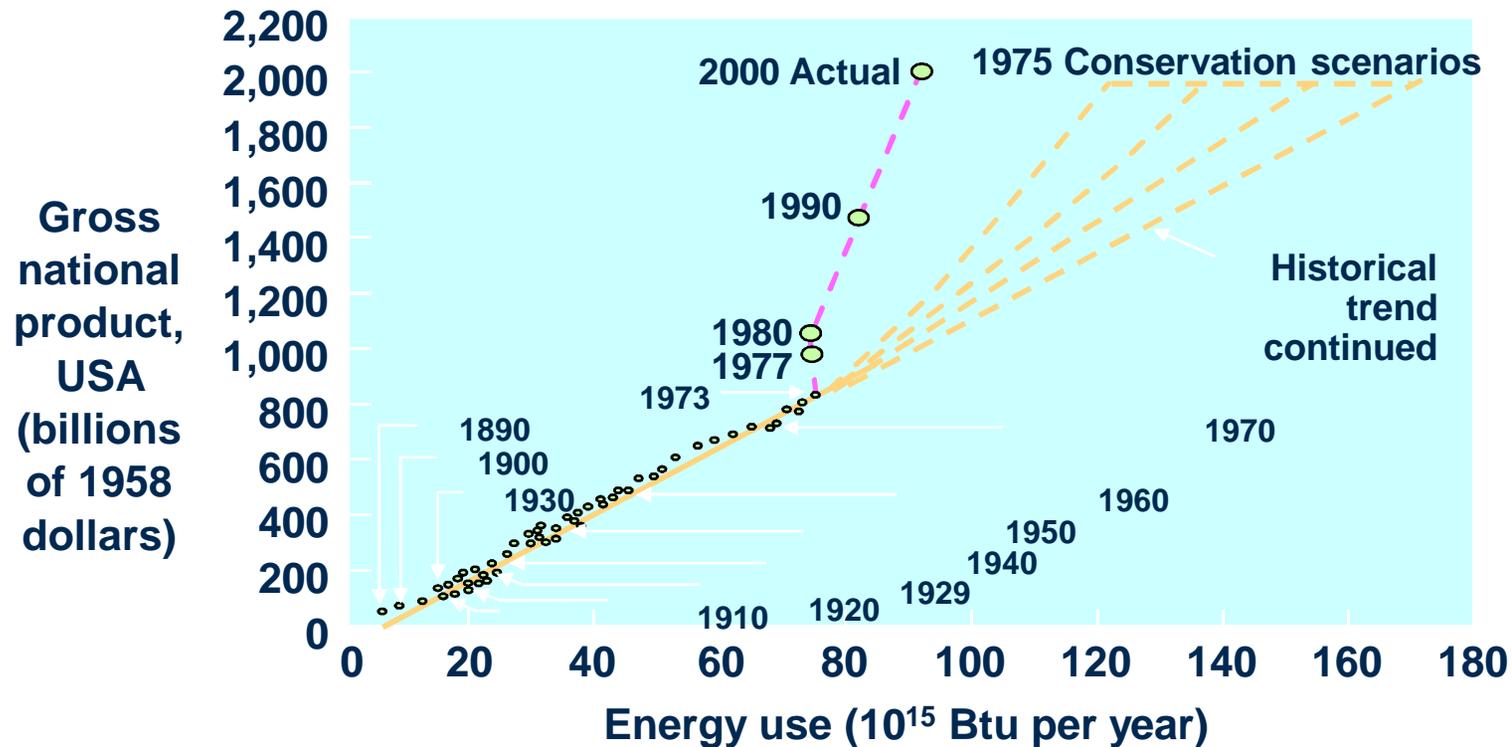
Project optimism

Eurostar passenger numbers and forecasts.



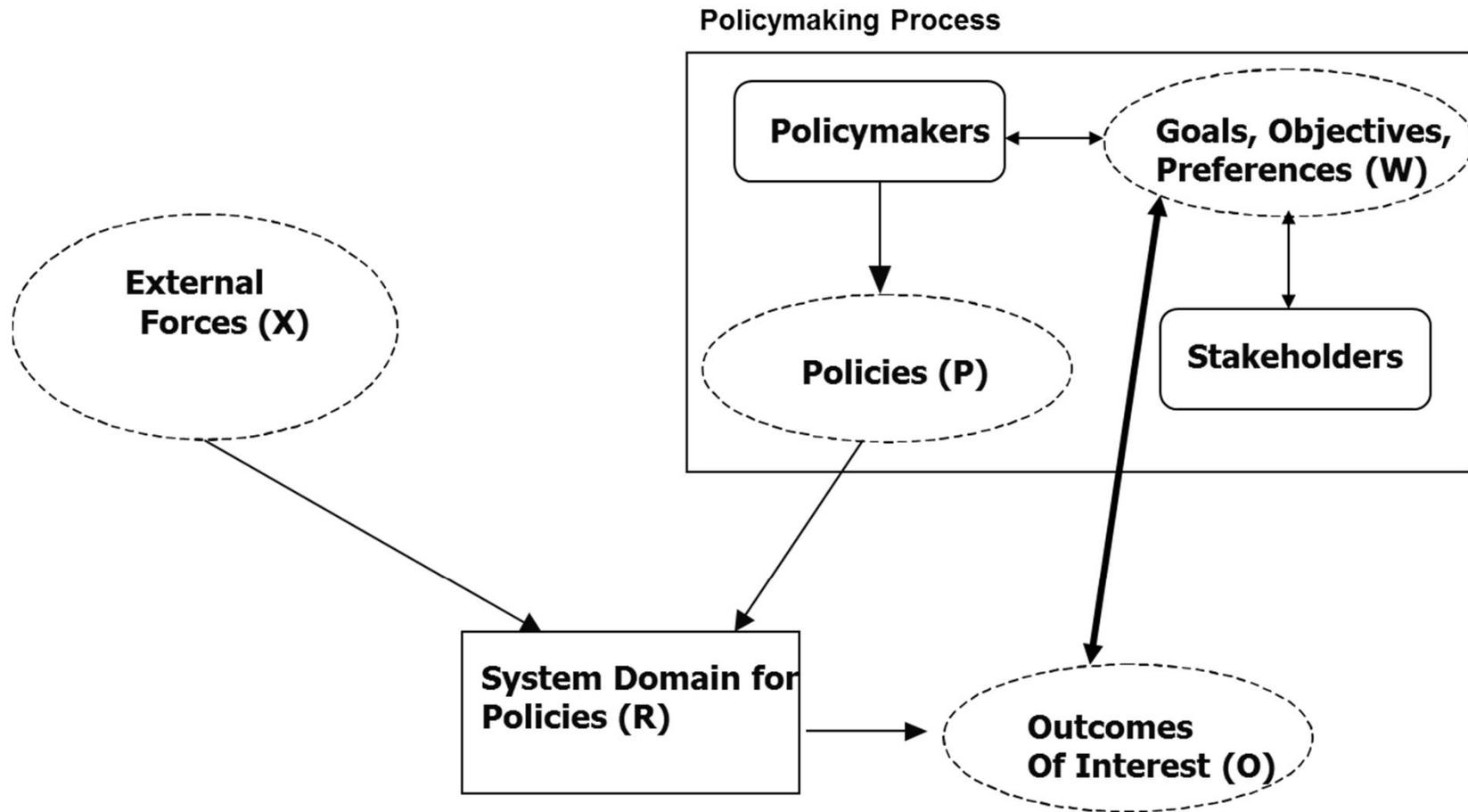
Sources: LCR and CAA

Large Needless Expenditures Possible if Take Action Based on Wrong Predictions

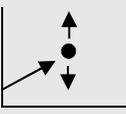
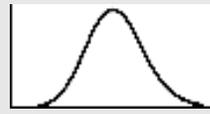
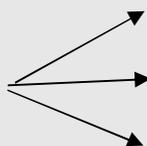
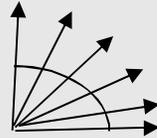
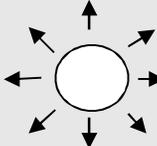


[Implementing a policy that assumes the future will be a continuation of the past is like driving a car while looking only into the rear view mirror.]

A Framework for Traditional Policy Analysis



Model-Based Decision Support Must Deal With Several Levels of Uncertainty at Each of the Locations

		Level 1	Level 2	Level 3	Level 4 (Deep Uncertainty)				
						Level 4a	Level 4b		
Context (X)	Complete determinism	A clear enough future 	Alternate futures (with probabilities) 	A few plausible futures 	Many plausible futures 	Unknown future 	Total ignorance		
		A single (deterministic) system model	A single (stochastic) system model	A few alternative system models	Many alternative system models	Unknown system model; know we don't know			
		A point estimate for each outcome	A confidence interval for each outcome	A limited range of outcomes	A wide range of outcomes	Unknown outcomes; know we don't know			
		A single set of weights	Several sets of weights, with a probability attached to each set	A limited range weights	A wide range of weights	Unknown weights; know we don't know			

Traditional Approaches for Dealing with Uncertainty about the Future (X) are Problematic

- Ignore uncertainty



- Assume the future is knowable ('predict-and-act' → "optimal" policy) (Level 1)
- Assume the future will (probabilistically) look like the past (driving while looking only through rear-view mirror) (→ 'trend-based' policy)(Level 2)
- Look for a policy that will do well in a few scenarios (→ 'static robust' policy) (Level 3)



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- Look for a policy that will do well in a few scenarios (→ 'static robust' policy) (Level 3)
- What if the experts do not know and /or stakeholders can not agree on what the future might bring (Level 4) = "**deep uncertainty**" (→ 'adaptive' policy)



Definition of Deep Uncertainty*

A situation in which the relevant actors do not know, or cannot agree upon:

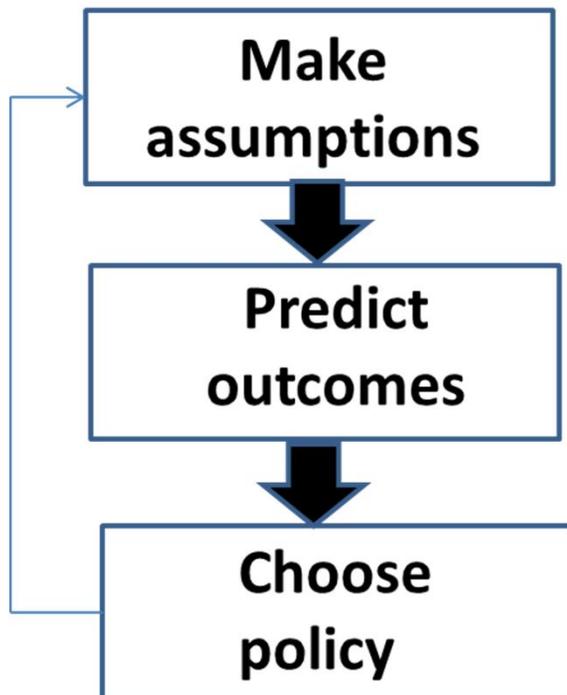
- how likely or plausible various future states are (X)
- how the system works (or would work) (R & O)
- how to value the various outcomes of interest (W)

* Walker, Warren E., Robert J. Lempert, and Jan H. Kwakkel (2013). “Deep Uncertainty”, entry (pp. 395-402) in Saul I. Gass and Michael C. Fu (eds.), *Encyclopedia of Operations Research and Management Science.*, 3rd Edition, New York: Springer.

The Adaptive Approach Conducts the Analysis Backwards

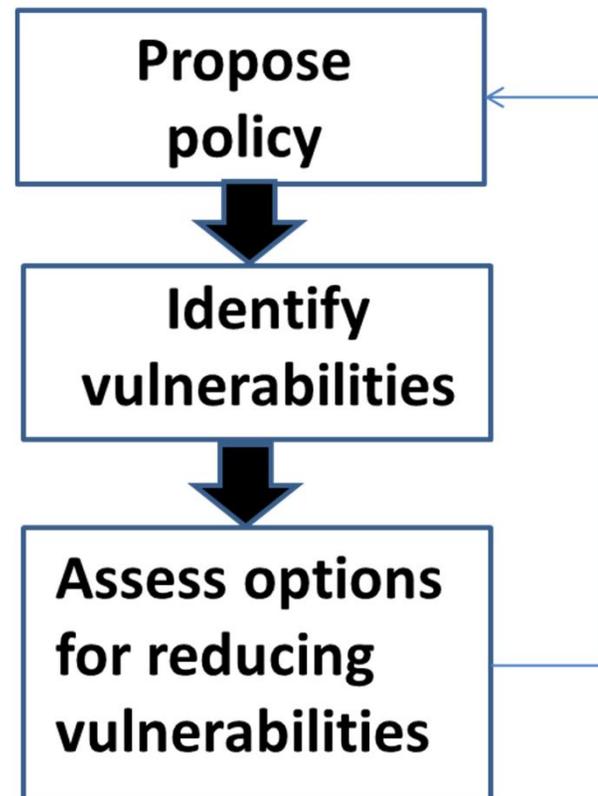
- Traditional Approaches

(Level 1-3 Uncertainty)



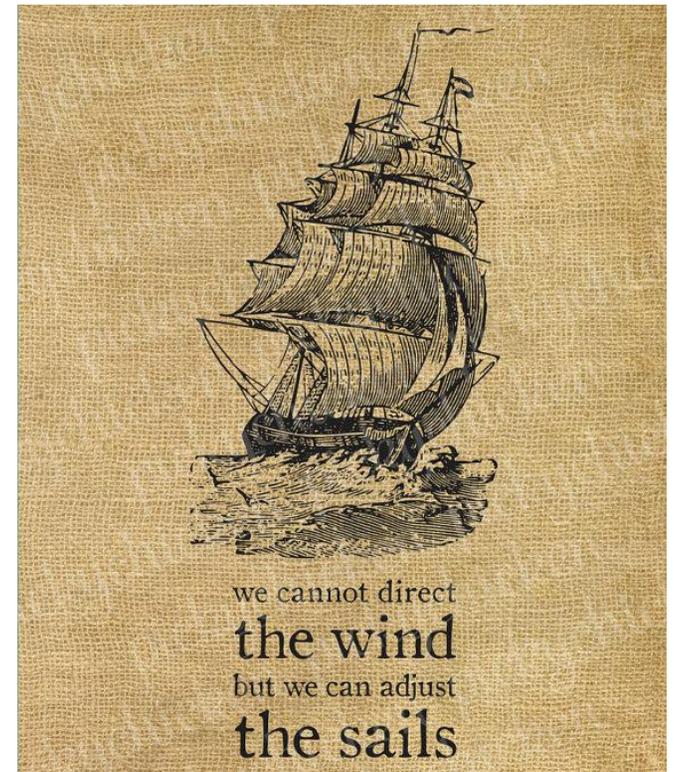
- Adaptive Approach

(Level 4 Uncertainty)



The Adaptive Approach

- Determine a set of goals
- Identify a promising basic policy and conditions for its success
- Identify vulnerabilities of the policy (how it could fail) and ways of protecting it
- Monitor progress toward the goals
- Adapt the policy as exogenous and endogenous conditions change over time



Identifying Vulnerabilities: Use Non-Predictive Models ('Exploratory Modeling')

- Model is used to explore (“what if . . .”)
- Simultaneously takes into account context uncertainty, model uncertainty, and uncertainty about weights (multi-dimensional sensitivity analysis)
- The objective is to reason about system behavior: under what circumstances would a policy succeed or fail ('Scenario Discovery')
- May require a huge number of computer runs

'Consolidative' vs. 'Exploratory' Modeling

Consolidative Modeling

- Model is used to predict
- The objective is to predict system behavior (predict whether a policy will succeed or fail)

Exploratory Modeling

- Model is used to explore
- The objective is to reason about system behavior (under what circumstances would a policy succeed or fail)

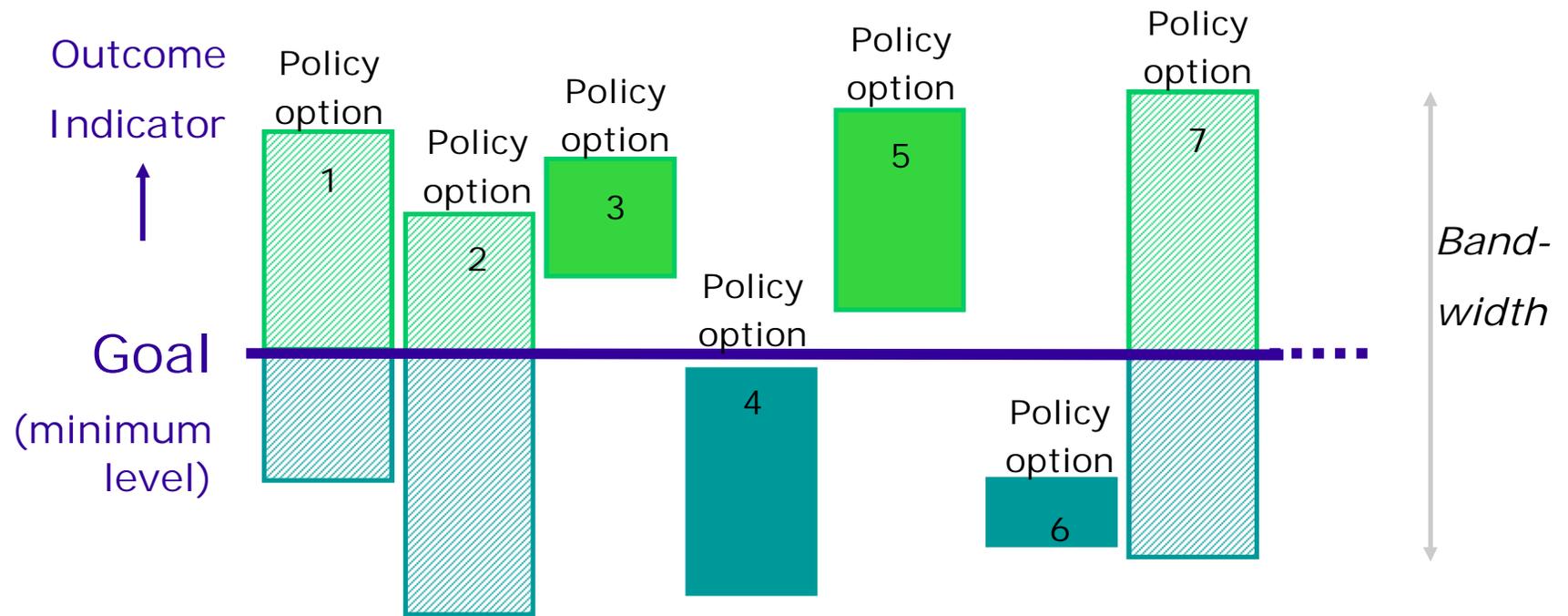
Exploratory Modeling: Approach

1. Develop a fast and simple model (FSM*) of the system of interest
2. Specify the assumptions underlying the 'experiments' to be run
3. Specify alternative policy options
4. Do the experiments (i.e., calculate the performance of the options for the various assumptions using the FSM**)
5. Analyze the performance of the policy options across the experiments
 - Perhaps iterating over Steps 4 & 5 using screening and multi-resolution modeling

* FSMs are sometimes called meta-models, compact models, repro models, surrogate models, emulation models, computationally efficient models, low fidelity models, or screening models.

** It is necessary to carefully design the experiments in order to restrict the number of experiments that are run.

Scenario Discovery (Vulnerability Analysis)



- = Good option, regardless of circumstances
- = Bad option, regardless of circumstances
- = Potentially good (but vulnerable → monitoring + action)
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Key Element of Adaptive Policies:

A monitoring system, with related contingency actions to keep the policy on track



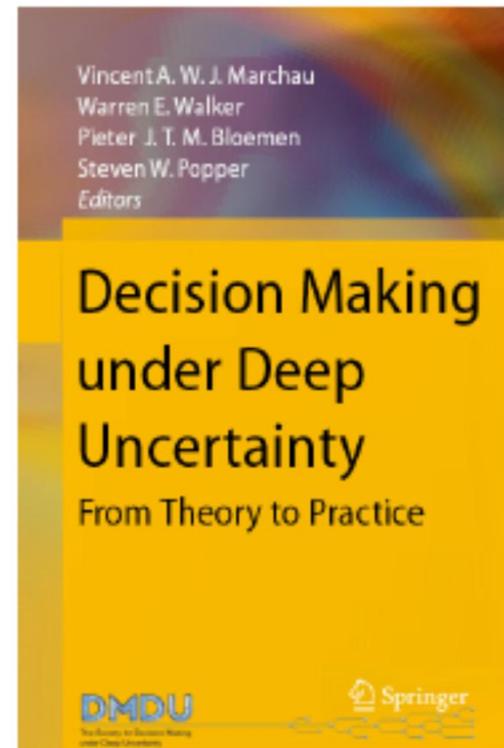
MONITORING SYSTEM:

- Signposts and trigger values
- Are we still on track?
- Are corrective actions needed?
- Do we need to implement actions earlier or later?
- Is reassessment needed?

Conclusions

- Uncertainty is always present in strategic policymaking
- Ignoring uncertainty is a terrible idea
- Adaptive policies are good ways of dealing with deep uncertainty
 - Get implementation under way
 - Allow adaptations of policy over time as new solutions are developed, values change, and other external events take place
 - Enable learning from experience over time
- Exploratory Modeling and Scenario Discovery are useful tools for identifying good adaptive policies
- Motto: 'Be Prepared'

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Some Relevant References

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Questions for Discussion

1. Transitioning from 'predict and act' to 'monitor and adapt' requires a change in mind-set. Are the decisionmakers in your organization ready (and willing) to change their mind-set?
2. Exploratory Modeling and Multi-resolution modeling requires modelers to change the way they build and use models. Are the modelers in your organization prepared to build and apply models in these new ways?